

10% CASHBACK & SURPRISE GIFT OFFER AT UNIMART

Frequently Asked Questions (FAQ)

1. What is the offer?

UCB Credit Cardholders can enjoy the following benefits at **Unimart**:

- 10% cashback on grocery shopping when paying with eligible UCB Credit Cards.
- Customers who spend BDT 5,000 or more in a single transaction will receive a Unimart Surprise Gift Voucher (subject to stock availability).

2. Which cards are eligible for this offer?

This campaign is valid on UCB issued Classic, Gold, Platinum, Business, Signature and World Credit Cards. Both primary and supplementary cardholders are eligible for the offer. Transactions made with supplementary cards will be combined with the primary card and treated as a single entity, and all cashback will be credited to the primary card account. Unimart Surprise Gift Voucher (subject to stock availability) is applicable for both primary and supplementary cards.

3. What is the campaign duration?

- The campaign will run for 05 weekends before and during Ramadan, starting from 13 February 2026.
- Weekends refer to Friday and Saturday only.

4. What is the minimum transaction amount to avail the cashback?

The minimum transaction amount is BDT 2,500 per eligible transaction for cashback.

5. How much cashback can I earn?

- 10% cashback on eligible grocery transactions at Unimart.
- Maximum cashback: BDT 300 per transaction.
- Maximum cumulative cashback: BDT 600 during the campaign period including all offline grocery cashback partners.

6. How can I get the Surprise Gift Voucher?

Customers who make a single transaction of BDT 5,000 or more at Unimart using a UCB Credit Card will receive a Unimart Surprise Gift Voucher. The voucher will be provided by the Unimart and is subject to stock availability.

7. How and when will the cashback be credited?

Eligible cashback will be credited to the primary cardholder's credit card account within 30 working days after completion of the campaign.

8. Are refunded or reversed transactions eligible for cashback?

Refunded, reversed, or disputed transactions will not qualify for cashback.

9. Who can I contact for assistance?

For queries, customers may contact UCB Call Center at 16419 (24/7) or email customerservice.card@ucb.com.bd.

11. What is the operation policy?

UCB reserves the right to cancel, amend, modify, or withdraw the campaign or any of its terms and conditions at any time without prior notice and without assuming any liability.