

Hotels & Resorts – 5X Reward Points with UCB Credit Cards

Frequently Asked Questions (FAQ)

1. What is the offer?

UCB Credit Cardholders can enjoy 5X Reward Points on transactions made at selected Hotels and Resorts during the campaign period.

2. What is the campaign duration?

The offer will be valid for 15 days after Eid-ul-Fitr 2026.

3. How will the reward points be calculated?

Reward points will be calculated based on the card type:

- Classic, Gold, Platinum & Business Credit Cards: 5 Reward Points for every BDT 50 spent
- Signature & World Credit Cards: 10 Reward Points for every BDT 50 spent

4. What is the maximum reward points limit?

Cardholders can earn up to 5,000 reward points per card during the campaign period.

5. Where can I avail this offer?

The offer is valid at the following participating hotels and resorts:

Participating Partners (Both POS & Online transactions are eligible)			
Baywatch	Best Western	Bhawal Resort	Dera Resort & Spa
Dusai Resort & Spa	Grand Sultan	Grand Sylhet	Long Beach Hotel
Mana Bay	Mermaid Beach Resort	Ocean Paradise	Peninsula
Sarah Resort	Sayeman Beach Resort	Sea Pearl Beach Resort	Seagull Hotel
Subarna Bhumi	The Palace		

6. Are both POS and online transactions eligible?

Yes. Both POS transactions at the hotel/resort and online payments made directly to the merchant will be eligible for reward points.

7. How will supplementary card transactions be treated?

Transactions made using supplementary cards will be combined with the primary card and treated as a single account for reward point calculation.

8. When will the reward points be credited?

Reward points will be credited to the cardholder’s reward account as per UCB reward processing policy after successful transaction posting.

9. Who can I contact for assistance?

For any queries, please contact UCB 24/7 Call Center at 16419 or email to customerservice.card@ucb.com.bd.

10. Terms & Conditions

UCB reserves the right to modify, suspend, or withdraw the campaign at any time without prior notice and without assuming any liability.