

## **FAQ – Free Add Money to MFS Wallets**

### **1. What is this campaign about?**

Customers can enjoy **Add Money transactions free of charge** to selected Mobile Financial Service (MFS) wallets during the campaign period.

### **2. Which wallets are eligible for this offer?**

The offer is valid for Add Money transactions to:

<b>Bkash</b>	<b>Nagad</b>	<b>Rocket</b>	<b>Tap</b>
<b>OK Wallet</b>	<b>mCash</b>	<b>MyCash</b>	<b>MeghnaPay</b>

### **3. When is the campaign valid?**

The campaign will run for **15 days from 21 May to 4 June, 2026 (both days inclusive)**.

### **4. What benefit will customers receive?**

Customers will enjoy free of charge on eligible Add Money transactions during the campaign period.

### **5. Who can avail this offer?**

All UCB Credit Cardholders can avail this offer on eligible Add Money transactions to selected MFS wallets during the campaign period, subject to applicable terms and conditions.

### **6. Will this offer apply after 4 June 2026?**

No. The waiver is only valid during the campaign period unless **extended officially**.

### **7. Are failed or reversed transactions eligible?**

No. Only successful Add Money transactions will be considered eligible.

### **8. Can customers avail other MFS offers during this campaign?**

Yes. Customers will remain eligible for any applicable offers, cashback, or promotions provided directly by the respective MFS providers, subject to their terms and conditions.

### **Terms & Conditions**

- Applicable only on successful Add Money transactions
- Applicable for all Credit Cardholders
- Standard wallet/provider rules will apply
- Bank reserves the right to modify, suspend, or withdraw the campaign at any time without prior notice
- Any fraudulent or suspicious transaction may be disqualified