

## **10% Discount On Chaldal.Com With UCB Credit Cards**

### **Frequently Asked Questions (FAQ)**

#### **1. What is the offer?**

- Enjoy **10% discount up to BDT 200** per transaction on **Chaldal** orders using UCB Credit Cards.

#### **2. What is the minimum transaction amount?**

- The minimum order value must be **BDT 1,999** to avail the discount.

#### **3. How many times can I use this offer?**

- You can enjoy the discount **twice (02 times)** during the campaign period.

#### **4. What is the campaign duration?**

- The offer is valid from **15 December 2025 to 15 January 2026**.

#### **5. Who is eligible?**

- All UCB Credit Cardholders are eligible for this offer.

#### **6. How do I avail the discount?**

- Simply pay with your UCB Credit Card on **Chaldal**. The discount will be applied automatically if conditions are met.

#### **7. Where can I avail the discount?**

- This offer is applicable on purchases made through Chaldal's website or app.

#### **8. Who can I contact for assistance?**

- For queries, please call our 24/7 Call Center at 16419 or email [customerservice.card@ucb.com.bd](mailto:customerservice.card@ucb.com.bd).

#### **9. What is the operation policy?**

- UCB reserves the right to cancel or modify the offer at any time without prior notice and without assuming any liability.