



## **15% CASHBACK ON CHALDAL WITH UCB CREDIT CARDS**

### **Frequently Asked Questions (FAQ)**

#### **1. What is the offer?**

UCB Credit Cardholders can enjoy **15% cashback up to BDT 500 per transaction** on purchases made at Chaldal.

#### **2. What is the minimum transaction amount?**

A minimum order value of **BDT 1,999** is required to avail the cashback.

#### **3. How many times can I use this offer?**

Each cardholder can enjoy the cashback **up to 2 (two) times** during the campaign period.

#### **4. What is the campaign duration?**

The offer is valid from **4 May 2026 to 26 May 2026** (both days inclusive).

#### **5. Who is eligible for this offer?**

This campaign is applicable for all **UCB Visa & Mastercard branded Classic, Gold, Platinum, Business, Signature, and World Credit Cards**.

Both **Primary and Supplementary Cardholders** are eligible to participate.

#### **6. How will transactions from Supplementary Cards be treated?**

Transactions made using Supplementary Cards will be **combined with the Primary Card** and treated as a single entity.

All cashback will be **credited to the Primary Card account** only.

#### **7. How can I avail the cashback?**

Customers need to simply make payment using their **UCB Credit Card** on Chaldal (website or app).

The cashback will be **credited within 30 working days after the campaign ends**.

#### **8. Where is this offer applicable?**

This offer is valid for purchases made through **Chaldal's website and mobile application** only.

#### **9. Is there any maximum cashback limit?**

Yes, the maximum cashback is **BDT 500 per transaction**.

#### **10. Who can I contact for assistance?**

For any queries or assistance, please call UCB 24/7 Call Center at 16419 or email [customerservice.card@ucb.com.bd](mailto:customerservice.card@ucb.com.bd)

#### **11. What are the general terms of the campaign?**

UCB reserves the right to **modify, suspend, or cancel** the campaign at any time without prior notice and without any liability.