

# ENDORSE & EARN – UCB CREDIT CARD CAMPAIGN

## FREQUENTLY ASKED QUESTIONS (FAQ)

### 1. What is the offer?

- Earn up to **10,000 bonus reward points** by **endorsing** foreign currency limits on your UCB Credit Card during the campaign period and completing at least **one foreign currency transaction** by **30 June 2026**.

**Reward points are based on endorsement value:**

Tier	Endorsement Value/Card	Bonus Reward Points
Level-01	Up to USD 5,000	4,000
Level-02	More than USD 5,000 to below USD 8,000	6,000
Level-03	USD 8,000 & above	10,000

### 2. What is the campaign duration?

- Endorsements on Passport must be done by **30 April 2026**.
- Foreign currency transactions must be completed by **30 June 2026**.

### 3. Who is eligible?

- All UCB Credit Cardholders, excluding RFCD/ERQ cards. Both Primary and Supplementary cardholders are eligible.

### 4. What is the transaction condition?

- **At least one foreign currency transaction** must be executed within the timeframe using the same card for which endorsement was made.

### 5. What type of transactions qualify?

- Any foreign currency transaction via **ATM, POS, E-commerce, or QR**.
- There is **no minimum** transaction amount required.

### 6. Can both primary and supplementary cardholders earn rewards?

- Both can endorse, but **only the Primary cardholder** will receive the bonus reward points.
- If both endorse, the **highest endorsement value** will be considered.

### 7. Can I increase my endorsement multiple times during the campaign?

- Yes. Multiple endorsements within the campaign period are eligible. **The final endorsement value** will determine the reward tier.

**8. When will the reward points be credited?**

- Rewards will be disbursed within 30 working days after the campaign period ends (**after June 30, 2026**).

**9. Who can I contact for assistance?**

- For queries, please call our 24/7 Call Center at **16419** or email [customerservice.card@ucb.com.bd](mailto:customerservice.card@ucb.com.bd)

**10. What is the operation policy?**

- UCB reserves the right to cancel or modify the campaign at any time without prior notice and without assuming any liability.