

FALGUN & VALENTINE'S DAY CAMPAIGN 2026

Frequently Asked Questions (FAQ)

1. What is the offer?

Celebrate Valentine's Day with UCB Credit Cards and enjoy

- **20% discount on Foodpanda,**
- **20% cashback at your favorite restaurants and**
- **20% cashback at Entertainment Hubs.**

2. What is the campaign duration?

The campaign will run from **13 February to 18 February 2026.**

3. Who is eligible for this campaign?

All UCB Credit Cardholders are eligible to participate. The cashback campaign is applicable to primary cardholders only.

4. Where can I avail this offer?

Category	Food Delivery	Dining Segment			Entertainment
		Fine Dining	Coffee Shops	Family Restaurants	
Minimum Spend	BDT 499	BDT 4,000	BDT 1,000	BDT 2,000	BDT 1,000
Offer Percentage	20% discount	20% cashback			20% cashback
Offer Duration	All Day	03:00 PM to 10:00 PM			03:00 PM to 10:00 PM
Maximum Cashback amount	Voucher of BDT 150 (Applicable for three vouchers)	Maximum cashback BDT 1,000 per cardholder combining all dining segments.			Maximum cashback BDT 1,000 per cardholder
Partners	Foodpanda	<ul style="list-style-type: none"> • Hongbao • Boho Dhaka • Galitos • Manzo • Thai Emerald • Yenzo • Steak Out • Tu Do Restaurant & Cafe 	<ul style="list-style-type: none"> • North End Coffee Roasters • Koi The 	<ul style="list-style-type: none"> • Terracotta Tales • BFC 	<ul style="list-style-type: none"> • Star Cineplex • Toggi Fun World

5. How will the cashback be credited?

Eligible cashback will be credited to the customer's credit card account within 30 working days.

6. Who can I contact for assistance?

For queries, please call our **24/7 Call Center at 16419** or email customerservice.card@ucb.com.bd

7. What is the operation policy?

UCB reserves the right to **cancel, amend, or modify the offer** at any time without prior notice and without assuming any liability