



Mastercard–Star Cineplex Exclusive Discount Campaign 2025

Frequently Asked Questions (FAQs)

1. What is the Mastercard–Star Cineplex Exclusive Discount Campaign 2025?

This is a special Eid-ul-Adha campaign brought to you by Mastercard in collaboration with Star Cineplex. During the campaign period, **UCB Mastercard Branded Credit Cardholders can enjoy 10% instant discount on movie ticket purchases made through the Star Cineplex website, by saving and using their Mastercard Credit Card.**

2. Who is eligible for this offer?

- The offer is valid for UCB Mastercard Branded Credit Cardholders
- The card must be saved and used on the official Star Cineplex online ticketing platform - <https://www.cineplexbd.com>
- Only online purchases qualify for the discount.

3. What is the campaign period?

The campaign is valid from **1st June 2025 to 15th June 2025.**

4. How much discount will I get?

- You will receive a **10% instant discount** on eligible transactions.
- The maximum discount per transaction is **BDT 100.**
- To be eligible, your minimum transaction value must be **BDT 1,000.**

5. How do I avail the discount?

- Visit the Star Cineplex official website. - <https://www.cineplexbd.com/>
- Purchase your movie ticket(s) by saving your UCB Mastercard Branded Credit Cardholders on the platform
- The discount will be applied automatically at checkout.
***only discount saved credit card will be eligible for the discount.

6. Are partial payments eligible for the discount?

No. The entire payment must be made using a UCB Mastercard Branded Credit Card. Partial payment using other cards or payment methods will not be eligible.

7. Can I combine this offer with other promotions or discounts?

No. This offer cannot be combined with any other promotional offers, discounts, or vouchers.

8. How many times can I avail this offer?

Each UCB Mastercard Branded Credit Cardholders can avail the discount once during the campaign period, provided the minimum spend is BDT 1,000. The maximum discount per transaction is BDT 100.

9. Where can I use this offer?

This offer is valid only for ticket purchases made on the official Star Cineplex website. Purchases at counters or third-party platforms are not eligible.

10. What if there is a technical issue during my transaction?

Mastercard and Star Cineplex are not responsible for any transaction issues or delays caused by the card-issuing banks. Please contact your bank directly if such an issue occurs.

11. Will customer get any discount with cash purchase?

No, cash purchases will not be eligible for discounts. You can only avail these wonderful discounts when you use your Mastercard.

Ends