

Samsung Galaxy S25 Series Pre-Order Campaign 2025

Frequently Asked Questions (FAQs)

1. What is the offer?

UCB Credit cardholders can enjoy Cashback up to BDT 27,000* (i.e. instant cashback up to BDT 12,000 by Samsung and UCB cashback up to BDT 15,000) on EMI purchase of Samsung Galaxy S25 Series from Samsung Authorized outlets. Customers have to place pre-order first and pay using a UCB credit card with EMI to avail the cashback.

2. Offer Details:

Eligible EMI Value	EMI Tenure	Cashback Amount
BDT 100,000 to BDT 149,999	Up to 24 months	BDT 5,000
BDT 150,000 to BDT 179,999		BDT 7,000
Above BDT 180,000		BDT 15,000
Instant cashback by Samsung		Up to BDT 12,000

3. What is the Pre-Order timeline of Samsung Galaxy S25 Series?

UCB Credit Cardholders have to confirm **pre-order from 29 January to 12 February 2025**.

4. What is the delivery timeline of Samsung Galaxy S25 Series?

Samsung will start to deliver their Pre-Booked Galaxy S25 Series from **13 February to 28 February 2025**. So, cardholders have to confirm pre-order by 12 February 2025.

5. What is the pre-order amount for Samsung Galaxy S25 Series?

The pre-order amount of Galaxy S25 Series is BDT 30,000 & BDT 40,000 based on models.

6. Are there any offers from Samsung Side?

Yes, Samsung will provide instant cashback up to BDT 12,000 on pre-order.

7. Is Exchange offer applicable for this offer?

Yes, Exchange offer is applicable for this offer.

8. What is the offer Validity?

This offer is valid till 28 February 2025.

9. Who are eligible for this cashback offer?

All UCB credit cardholders are eligible for this offer.

10. Who are the EMI partner for this campaign?

Eligible cardholders can avail this offer from any Samsung authorized outlets

11. Is there any interest charge for EMI purchase?

No. Under UCB credit card's **UBUY@ZERO** policy, customers will not be charged any interest on EMI purchase.

12. What are the EMI tenures of this offer?

Customers can avail EMI at 0% interest for up to 24 months.

13. Is this offer available for cash payment?

No, cash purchases will not be eligible for this campaign.

14. What is the refund and cancellation policy?

As per the policy of respective partners.

15. When will the UCB cashback be disbursed?

Cashback will be disbursed to the credit card account of the eligible customers within 30 working days after end of the campaign period.

16. Where can I place Pre-Order?

The customers have to place pre-order here: www.s25preorder.com

Disclaimer: UCB & Samsung Bangladesh reserve the right to change, modify or terminate the campaign without giving any prior notification. UCB will not be responsible for any product, delivery, and exchange related issues.

* Conditions apply.