

## **Frequently Asked Questions (FAQ)**

### **Celebrate New Year in Style with Sea Pearl Beach Resort & Spa and UCB Cards**

#### **1. What is the offer?**

- **Enjoy 12% discount** on New Year packages at Sea Pearl Beach Resort & Spa when paying with United Commercial Bank (UCB) Debit or Credit Cards.

#### **2. What is the package price?**

- Packages start from BDT 23,999. To know more, please call **+8809638-999444**.

#### **3. What does the package include?**

- Comfortable accommodation
- Festive Gala Dinner
- Musical Night featuring WARFAZE and GOLD Note Band and many more
- Additional delightful experiences to welcome the New Year

#### **4. What is the campaign duration?**

- The offer is valid for the New Year celebration period. Please confirm exact dates with Sea Pearl when booking.

#### **5. Who is eligible?**

- All UCB Debit and Credit Cardholders are eligible for this offer.

#### **6. How do I avail the discount?**

- Simply pay with your UCB Debit or Credit Card when booking your package.

#### **7. Where can I avail the discount?**

- At Sea Pearl Beach Resort & Spa, Cox's Bazar.

#### **8. Who can I contact for assistance or reservations?**

- For reservations and queries, **please call +8809638-999444**

#### **9. What is the responsibility policy?**

- Sea Pearl Beach Resort & Spa is solely responsible for room availability and service quality.

#### **10. Can the offer be changed or canceled?**

- United Commercial Bank (UCB) reserves the right to modify or cancel the offer at any time without prior notice and without assuming any liability.