

# **SPEND BDT 10,000 WITH YOUR UCB CREDIT CARD AND WATCH THE FIFA WORLD CUP 2026™ ONLINE FOR FREE!**

## **Frequently Asked Questions (FAQ)**

### **1. What is the campaign?**

UCB is offering selected Credit Cardholders a chance to receive a **MyGP App** access pass code to watch all matches of the FIFA World Cup 2026™. To qualify, customers must spend a **cumulative BDT 10,000** or more using their UCB Credit Card during the campaign period (**04 June 2026 to 10 June 2026**) and meet all campaign criteria.

### **2. What is the reward of this campaign?**

Eligible achievers will receive:

- **MyGP App** access pass code to watch all matches of the **FIFA World Cup 2026™**

### **3. Do I need a Grameenphone SIM to watch the FIFA World Cup matches using the MyGP App access pass code?**

No. A Grameenphone SIM is not required. Eligible customers can access and watch the FIFA World Cup matches through the MyGP App using any internet connection, regardless of the mobile network operator.

### **4. What is the campaign period?**

The campaign will run from **04 June 2026 to 10 June 2026 (Both days inclusive)**.

### **5. Who can participate in this campaign?**

Selected UCB Credit Cardholders who receive an SMS & email from UCB are eligible to participate.

### **6. How can I qualify for the campaign?**

To qualify for the reward:

- Cardholders must achieve a **cumulative spend of BDT 10,000** or above during the campaign period.
- Only selected Cardholders who receive campaign communication from UCB are eligible.
- Eligible spending includes POS (in-store) and Online (e-commerce) transactions.

Each customer will be eligible for only one reward during the campaign period. If a customer holds multiple cards (e.g., Visa and Mastercard) and qualifies through more than one card, the customer will be considered as a single participant. Transactions made across multiple cards will not be combined for eligibility.

### **7. Which transactions are not eligible for this campaign?**

The following transactions will not be counted towards the spend target:

- Wallet loads/Add Money transactions
- ATM cash withdrawals
- Reversed, refunded, disputed, or cancelled transactions

### **8. When will eligible achievers receive the reward?**

Eligible achievers will receive the MyGP App access pass code within 3 working days after the campaign end date.

### **9. How will the MyGP App access pass code be sent?**

The MyGP App access pass code will be sent to eligible achievers via SMS to their registered mobile number after the campaign period ends.

### **10. What is the validity of the MyGP App access pass code?**

The MyGP App access pass code will remain valid throughout the FIFA World Cup 2026™ period. Customers must redeem and use the pass code within the validity period. The validity period will not be extended, and expired pass codes will not be reissued.

### **11. Are Supplementary Cardholders eligible for the campaign?**

No. Only Basic Cardholders are eligible for this campaign. However, eligible transactions made using Supplementary Cards will be accumulated with the Basic Cardholder's total eligible spending. The reward will be issued only to the Basic Cardholder.

### **12. Can the reward be exchanged for cash or any other benefit?**

No. The MyGP App access pass code cannot be exchanged, transferred, converted into cash, or replaced with any alternative benefit.

### **13. Can UCB change or cancel the campaign?**

Yes. UCB reserves the right to amend, suspend, withdraw, or cancel the campaign at any time without prior notice, in accordance with bank policy.

### **14. Where can I get more information?**

For further details, please contact UCB Call Centre @16419 or email [customerservice.card@ucb.com.bd](mailto:customerservice.card@ucb.com.bd).