

**UCB IMPERIAL AIRPORT LOUNGE ACCESS FOR UCB CREDIT
CARDHOLDERS**

Frequently Asked Question (FAQ)

Question: Where are the UCB Imperial Airport Lounges located?

UCB has lounge network at 5 different airports in Bangladesh to ensure greater comfort, luxury and convenience for our valued Cardholders when travelling through the airport.

1. Hazrat Shahjalal International Airport, Dhaka (International Lounge)
2. Hazrat Shahjalal International Airport, Dhaka (Domestic Lounge)
3. Shah Amanat International Airport, Chattogram (Domestic Lounge)
4. Cox's Bazar Airport, Cox's Bazar (Domestic Lounge)
5. Osmani International Airport, Sylhet (Domestic Lounge)

Question: What is the eligibility criteria to access UCB Imperial Airport Lounges?

Eligible criteria to access UCB Imperial Airport lounge is as per below table.

Lounge Type	Credit Card Segment	Charge
International Lounge: Hazrat Shahjalal International Airport, Dhaka	Classic	Not Applicable
	Gold	• Basic Cardholder and up to 1 companion
	Platinum	• Basic Cardholder and up to 2 companions
	Business	• Basic Cardholder and up to 3 companions
	Signature	• Basic Cardholder and up to 3 companions
Domestic Lounge: Hazrat Shahjalal International Airport (Dhaka), Shah Amanat International Airport (Chattogram), Cox's Bazar Airport (Cox's Bazar), Osmani International Airport (Sylhet)	Classic	Not Applicable
	Gold	• Basic Cardholder only
	Platinum	• Basic Cardholder and up to 1 companion
	Business	• Basic Cardholder and up to 2 companions
	Signature	• Basic Cardholder and up to 3 companions

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Note:

- Supplementary Cardholder can only access if not accompanied by Primary Cardholder. No companion is allowed.
- Children under 6 years of age get free access at Hazrat Shahjalal International Airport, Dhaka and children under 5 years of age get free access at Shah Amanat International Airport (Chattogram), Cox's Bazar Airport (Cox's Bazar) & Osmani International Airport (Sylhet).
- Access fee for additional guest(s) is BDT 1600 per person at International Lounge (Hazrat Shahjalal International Airport, Dhaka) and BDT 900 per person at Domestic Lounge (Hazrat Shahjalal International Airport, Dhaka; Shah Amanat International Airport, Chattogram; Cox's Bazar Airport, Cox's Bazar; & Osmani International Airport, Sylhet)

Question: What is the prerequisite to access UCB Imperial Airport Lounges?

- Cardholder must present Card to access the lounge.
- For access at Hazrat Shahjalal International Airport, Dhaka, Passport endorsement is mandatory for Credit Cards under Travel Quota