

UCB Treat Hour- 50% Cashback at Restaurants

Frequently Asked Questions (FAQ)

1. What is the offer?

Enjoy 50% Cashback up to BDT 500 at selected restaurants, with minimum order value BDT 1000, using eligible UCB Credit Cards.

2. Who is eligible?

All UCB Platinum, Business, Signature and World Credit Cards are eligible for this offer.

3. What is the offer validity?

The offer is valid on 27 November, 2025 between 7:00 PM to 9:00 PM.

4. Which restaurants are participating?

The following restaurants are participating:

MERCHANT NAME	MERCHANT ADDRESS
THE GROVE	HAMID TOWER (12TH FLOOR), GULSHAN-2,DHAKA
KOI THE BANGLADESH	HOUSE#76,(NEW)776(OLD) SATMASJID ROAD, DHANMONDI,DHAKA
	PLOT NO#3/B, ROAD#111, GULSHAN AVENUE, GULSHAN#02,DHAKA
	HOUSE#62, SONARGAON JANAPATH ROAD, SECTOR-09, UTTARA,DHAKA
	SHOP#23, FLOOR 5TH, CHEF'S TABLE CENTRE POINT, CENTRE POINT BUILDING,
	CIVIL AVIATION, KURMITOLA, UTTARA, DHAKA
	HOUSE-96, ROAD-11, BLOCK-C, BANANI, DHAKA
	HOUSE-175/A, 177 GULSHAN AVENUE, DHAKA
GALITO'S	PLOT-3, RANGS RD SQUARE, SOUTH AVENUE, GULSHAN-1, DHAKA
	HOUSE-42/43, 743 SATMASJID ROAD, DHANMONDI, DHAKA
MAINLAND CHINESE	PLOT#15(LEVEL-14)SIAAM TOWER, ROAD#02, SECTOR#03, UTTARA, DHAKA
BLUE UTTARA	
AMBROSIA	JIBAN BIMA BHABAN, 1053, SK MUJIB ROAD, AGRABAD, CHATTOGRAM
SAFFRON	SHAHEB MIA MARKET (3RD FLOOR), 39 MOMIN ROAD, CHATTOGRAM
RESTAURANT	, , ,
THE MAD GRILL	NAYASARAK POINT, MANIK PIR ROAD, SYLHET
YOKOSO	MADINA TOWER, 2ND FLOOR, MIRBOXTULA, SYLHET
ANGRA RESTAURANT	AZADI-102, MIR BOX TULA, SYLHET
LA POSTROPHE	HOUSE-2, PLOT-2, (GR FLOOR)BLOCL-H, ROAD-11, BANANI, DHAKA

UCB	

MADCHEF	1025/KA, INNOVATIVE BHUIYAN ORCHID, HILL VIEW HOUSING SOCIETY, BAIZID
	BOSTAMI ROAD, EAST NASIRABAD, CHATTOGRAM
	BANGLADESH MOHILA SAMITY, 5TH FLOOR, 4 NATOK SARONI(NEW BAILY ROAD)
	RAMNA, DHAKA
	HOUSE# 116, 1ST FLOOR, ROAD#11, BANANI, DHAKA
	HOUSE#380, 1ST FLOOR, HOLDING#955, SHAHID BAKI ROAD, TALTOLA, KHILGAON,
	DHAKA
	HOUSE#47, (5TH FLOOR), ROAD#11, BLOCK#H, BANANI, DHAKA
	HOUSE-34, 4TH FLOOR, GAREEB-E-NEWAZ AVENUE, SECTOR-11, UTTARA, DHAKA
	HOUSE#7, ROAD-137, GROUND FLOOR, GULSHAN-1, DHAKA
	PLOT#13, (2ND FLOOR), ROAD#01, SECTION#10, SENPARA PARBATA, MIRPUR,
	DHAKA
	HOUSE#49/A, RANGS KD SQUARE, 4TH FLOOR, SATMASJID ROAD, DHANMONDI
	R/A, DHAKA

5. What is the cashback limit per cardholder?

Each eligible credit card client can enjoy the cashback **Once per card** during the campaign hours, with a **maximum** cashback of BDT 500.

6. Where can I avail the cashback?

This offer is applicable on **POS transactions only** made at Partners outlets across Bangladesh.

7. When will I receive my cashback?

Your eligible cashback will be credited automatically to your card account within 30 business days after the end of the offer.

8. Who can I contact for assistance?

For queries, please call our 24/7 Call Center at 16419 or email customerservice.card@ucb.com.bd

9. What is the operation policy?

UCB reserves the right to cancel or modify the offer at any time without prior notice and taking any liability.