

## UCB Treat Hour- Credit Card Cashback Offer on Burger

### Frequently Asked Questions (FAQ)

**1. What is the offer?**

Enjoy **50% Cashback up to BDT 500** on Burger Purchase from selected restaurants, with minimum order value BDT 1,000, using eligible UCB Credit Cards.





**2. Who is eligible?**

All UCB Platinum, Business, Signature and World Credit Cardholders are eligible for this offer.

**3. What is the offer validity?**

The offer is valid on **Thursday, 25 September 2025, between 4:00 PM to 6:00 PM only.**

**4. Which coffee shops are participating?**

BURGER KING	CHILLOX	SMASHED BURGERS	FARMHOUSE BURGER
			

**5. What is the cashback limit per cardholder?**

Each eligible credit card client can enjoy the cashback **ONCE per card** during the campaign day, with a **maximum cashback of BDT 500.**

**6. Where can I avail the cashback?**

This offer is applicable on **POS transactions only** made at Partners outlets across Bangladesh.

**7. When will I receive my cashback?**

Your eligible cashback will be credited automatically to your card account within 30 business days after the end of the offer.

**8. Who can I contact for assistance?**

For queries, please call our 24/7 Call Center at **16419** or email at [customerservice.card@ucb.com.bd](mailto:customerservice.card@ucb.com.bd)

**9. What is the operation policy?**

UCB reserves the right to cancel or modify the offer at any time without prior notice and taking any liability.