

UCB Treat Hour- Credit Card Cashback Offer on Coffee

Frequently Asked Questions (FAQ)

1. What is the offer?

Enjoy **100% Cashback up to BDT 400** on Coffee purchase, with minimum order value BDT 300, using eligible UCB Credit Cards.

2. Who is eligible?

All UCB Platinum, Business, Signature and World Credit Cardholders are eligible for this offer.

3. What is the offer validity?

The offer is valid on **Tuesday, 12 Aug 2025, between 3:00 PM to 6:00 PM only.**

4. Which coffee shops are participating?

North End Coffee Roasters	Arabika Coffee	Delifrance	Café Leo
			

5. What is the cashback limit per cardholder?

Each eligible credit card client can enjoy the cashback **ONCE per card** during the campaign day, with a **maximum cashback of BDT 400.**

6. Where can I avail the cashback?

This offer is applicable on **POS transactions only** made at Partners outlets across Bangladesh.

7. When will I receive my cashback?

Your eligible cashback will be credited automatically to your card account within 30 business days after the end of the offer.

8. Who can I contact for assistance?

For queries, please call our 24/7 Call Center at **16419** or email customerservice.card@ucb.com.bd

9. What is the operation policy?

UCB reserves the right to cancel or modify the offer at any time without prior notice and taking any liability.