

Up to 75% discount on hotels & up to 12% discount on base fare campaign at Go Zayaan

Frequently Asked Questions (FAQs)

Qes: What is the Offer?

Ans: All UCB Credit Cardholders will be able to enjoy up to **75% discount on rack rate** of all available domestic hotels & resorts and up to **12% discount on published base fare** on domestic flights from Go Zayaan (www.gozayaan.com) as per following details.

<i>Campaign Period</i>	: Till 31 December 2021	
<i>Discount Rate</i>	: Up to 75%**	Up to 12%**
<i>Type</i>	: Domestic hotels & resorts	Domestic flights

Qes: Is this discount applicable on purchasing one-way air tickets?

Ans: Yes, this offer is applicable for **both one way and round trip** domestic flights.

Qes: How will the cardholder reserve rooms in hotels & resorts?

Ans: UCB Credit Cardholders will be able to reserve rooms available in Go Zayaan website (www.gozayaan.com) using UCB Credit Card and avail the discount.

Qes: Who is eligible for this campaign?

Ans: All **UCB Credit Cardholders** are eligible for this campaign.

Qes: Is there any capping in discount?

Ans: There is **no capping** in the amount of discount.

Qes: How will the cardholder avail the discount?

Ans: The cardholder will receive the discount instantly when purchasing air tickets/room reservation from Go Zayaan website (www.gozayaan.com) using UCB Credit Card.

Qes: Is this offer available for both POS and online payment?

Ans: The offer is available **only for online payments** through Go Zayaan's website. This offer isn't applicable for payments made through POS, Cash or any other method.

Qes: What are the contact details for any queries pertaining to Go Zayaan?

Ans: Contact number: **+88 09678 332211** and E-mail: info@gozayaan.com

Qes: What is the base fare?

Ans: It is the price of airline ticket before any fees, taxes, and surcharge added.

Qes: Where can I get the base fare?

Ans: Base fare can be obtained from Go Zayaan website. This fare is variable and can be changed by the airline without any prior notice.

Qes: What is the refund and cancellation policy?

Ans: As per the policy of airlines and respective hotels & resorts.