

Up to 65% discount on hotels & up to 9% discount on base fare at Go Zayaan

Frequently Asked Questions (FAQs)

Qes: What is the Offer?

Ans: All UCB Credit and Debit cardholders will be able to enjoy up to **65% discount on rack rate** of all available domestic hotels & resorts and up to **9% discount on published base fare** on domestic and international flights from Go Zayaan (www.gozayaan.com) as per following details.

<i>Campaign Period</i>	: Till 31 December 2021		
<i>Discount Rate</i>	: Up to 65%**	Up to 8%**	Up to 9%**
<i>Type</i>	: Domestic hotels & resorts	Domestic flights	International flights

Airline-wise Discount Rate:

Domestic

Airlines Name	US-Bangla	NOVOAIR	Biman Bangladesh
Routes	One-way/ Round-way	One-way/ Round-way	One-way/ Round-way
Jessore-Chittagong/ Chittagong-Jessore	8%	N/A	N/A
Jessore-Cox's Bazar/ Cox's Bazar-Jessore	8%	N/A	N/A
Chattogram-Saidpur/ Saidpur-Chattogram	8%	N/A	N/A
Dhaka-Barishal/ Barishal-Dhaka	6%	8%	7%
Dhaka-Cox's Bazar/ Cox's Bazar-Dhaka	6%	6%	7%
Dhaka-Jessore/ Jessore-Dhaka	6%	6%	7%
Dhaka-Chittagong/ Chittagong-Dhaka	6%	6%	7%
Dhaka-Saidpur/ Saidpur-Dhaka	6%	6%	7%
Dhaka-Sylhet/ Sylhet-Dhaka	6%	6%	7%
Dhaka-Rajshahi/ Rajshahi-Dhaka	6%	6%	7%
Rests of the Routes	6%	6%	7%

International

Name	Rate	Name	Rate
Biman Bangladesh Airlines	7%	Qatar Airways	7%
US-Bangla Airlines	7%	Emirates	7%
US-Bangla Airlines (Kolkata & Chennai)	9%	Singapore Airlines	7%
Air India	9%	Etihad	7%
Turkish Airlines	7%	Sri Lankan Airlines	7%
Himalaya Airlines	7%	Kuwait Airways	7%
Malindo Air	8%	Gulf Air	7%
Malaysia Airlines	7%		

**Terms & Conditions apply.

Qes: Is this discount applicable on purchasing one-way air tickets or International air tickets?

Ans: Yes, this offer is applicable for **both domestic and international, one way and round trip** flights.

Qes: How will the cardholder reserve rooms in hotels & resorts?

Ans: UCB Debit/Credit cardholders will be able to reserve rooms available in Go Zayaan website (www.gozayaan.com) using UCB credit/debit card and avail the discount.

Qes: Who is eligible for this campaign?

Ans: All **UCB credit and debit** cardholders are eligible for this campaign.

Qes: Is there any capping in discount?

Ans: There is **no capping** in the amount of discount.

Qes: How will the cardholder avail the discount?

Ans: The cardholder will receive the discount instantly when purchasing air tickets/room reservation from Go Zayaan website (www.gozayaan.com) using UCB credit/debit card.

Qes: Is this offer available for both POS and online payment?

Ans: The offer is available **only for online payments** through Go Zayaan's website. This offer isn't applicable for payments made through POS, Cash or any other method.

Qes: What are the contact details for any queries pertaining to Go Zayaan?

Ans: Contact number: +88 09678 332211 and E-mail: info@gozayaan.com

Qes: Can I purchase the tickets for anyone else?

Ans: Yes, the cardholder can purchase the tickets for anyone else under this offer.

Qes: What is the base fare?

Ans: It is the price of airline ticket before any fees, taxes, and surcharge added.

Qes: Where can I get the base fare?

Ans: Base fare can be obtained from Go Zayaan website. This fare is variable and can be changed by the airline without any prior notice.

Qes: What is the refund and cancellation policy?

Ans: As per the policy of airlines and hotels.