

15% CASHBACK ON GROCERY SHOPPING WITH UCB CREDIT CARDS

Frequently Asked Questions (FAQ)

1. What is the offer?

UCB Credit Cardholders can enjoy the following benefits -

- 15% cashback on grocery shopping when paying with eligible UCB Credit Cards.
- Customers who spend **BDT 5,000** or more in a single transaction at **Unimart Outlets** will receive a **Unimart Surprise Gift Voucher**.
- The Surprise Gift Voucher is subject to stock availability.

15% Cashback Partners			
Unimart	Agora	Shwapno	Meena Bazar
The Prince Bazar	Apon Family Mart	The Basket	Shopping Bag

2. Which cards are eligible for this offer?

This campaign is valid for UCB issued Classic, Gold, Platinum, Business, Signature, Infinite, World, and World Elite Credit Cards. Both primary and supplementary cardholders are eligible for the offer.

Transactions made with supplementary cards will be combined with the primary card account and treated as a single entity. All cashback will be credited to the primary card account.

3. What is the campaign duration?

The campaign will be valid from **17th May 2026 till Eid-ul-Adha 2026**.

4. What is the minimum transaction amount to avail the cashback?

The minimum transaction amount is **BDT 3,000** per eligible transaction.

5. How much cashback can I earn?

- 15% cashback on eligible grocery transactions at selected partners
- Maximum cashback: BDT 500 per day
- Maximum cumulative cashback: BDT 1,000 during the campaign period

6. How can I get the Surprise Gift Voucher?

Customers who make a single transaction of **BDT 5,000** or more at **Unimart** outlets using a UCB Credit Card will receive a **Unimart Surprise Gift Voucher**.

The voucher will be provided by the merchant and is subject to stock availability.

7. How and when will the cashback be credited?

Eligible cashback will be credited to the primary cardholder's credit card account within 30 working days after completion of the campaign.

8. Are refunded or reversed transactions eligible for cashback?

Refunded, reversed, or disputed transactions will not qualify for cashback.

9. Who can I contact for assistance?

For queries, customers may contact the UCB Call Center at 16419 (24/7) or email customerservice.card@ucb.com.bd.

10. What is the operational policy?

UCB reserves the right to cancel, amend, modify, or withdraw the campaign or any of its terms and conditions at any time without prior notice and without assuming any liability.