

UCB CREDIT CARD FIFA WORLD CUP 2026 TREAT HOUR CAMPAIGN

Frequently Asked Questions (FAQ)

1. What are the offers?

Every match is better with great food. Cheer for your favorite team and enjoy exclusive FIFA World Cup 2026 offers with your UCB Credit Card.

Celebrate the excitement of the FIFA World Cup 2026 with UCB Credit Cards and enjoy:

- 20% Instant Discount on **Foodpanda and Foodi**
- 20% Cashback at selected restaurants during World Cup Treat Hour (8:00 PM to 8:00 AM)

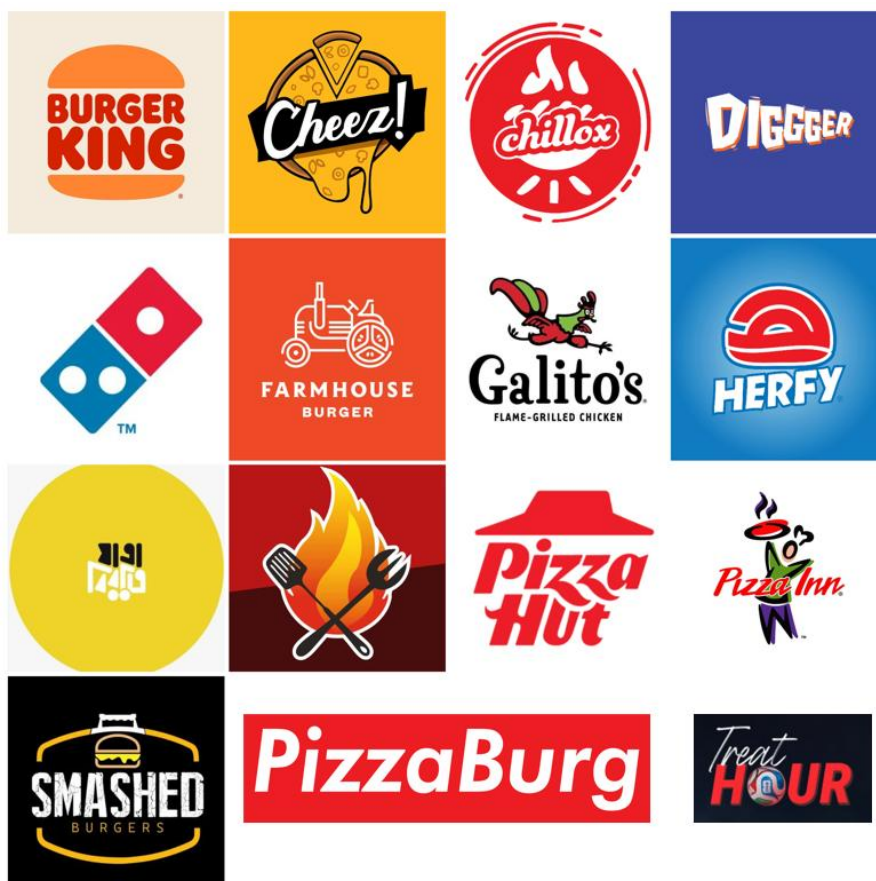
2. What is the campaign duration?

The campaign will run from 06 July 2026 to 20 July 2026.

3. Who is eligible for this campaign?

All UCB Credit Cardholders are eligible to participate in the campaign.

4. Where can I avail these offers?



Category	Food Delivery	World Cup Treat Hour
Campaign Time	All Day	8:00 PM to 8:00 AM
Offer	20% Instant Discount	20% Cashback
Minimum Transaction Amount	BDT 599	BDT 2,000
Maximum Benefit	BDT 200 discount per transaction	BDT 500 cashback per transaction (POS & ECOM)
Offer Limit	05 successful transactions per customer during the campaign period	04 successful transactions per customer during the campaign period

5. How will I receive the benefits?

Food Delivery Campaign

The eligible discount will be applied instantly at the time of payment.

World Cup Treat Hour

Eligible cashback will be credited to the customer's credit card account within 30 working days after campaign completion and reconciliation.

6. Can I enjoy both offers during the campaign?

Yes. Eligible customers may enjoy benefits from both campaigns independently by fulfilling the respective campaign criteria.

7. Are supplementary cards eligible?

All UCB Credit Cardholders are eligible to participate. Both primary and supplementary cardholders are eligible for the offer. Transactions made with supplementary cards will be combined with the primary card and treated as a single entity, and all cashback will be credited to the primary card account.

8. Will cancelled, reversed or refunded transactions qualify?

No. Cancelled, reversed, refunded, disputed or fraudulent transactions will not be considered eligible for either campaign.

9. Who can I contact for assistance?

For any queries regarding the campaign, please call our 24/7 Contact Center at 16419 or email customerservice.card@ucb.com.bd.

10. What is the operation policy?

- UCB PLC reserves the right to modify, suspend or terminate the campaign at any time without prior notice.
- The Bank's decision regarding campaign eligibility and benefit calculation shall be final.
- Any fraudulent, disputed or suspicious transaction may be excluded from the campaign.
- All offers are subject to the merchant's operational availability.