



## **BDT 500 CASHBACK ON BONOLOTA EXPRESS MOVIE TICKETS**

### Frequently Asked Questions (FAQ)

#### **1. What is the offer?**

UCB Credit Cardholders can enjoy **BDT 500 cashback** on **BONOLOTA EXPRESS** movie tickets at **Star Cineplex** during the campaign period.

#### **2. What is the campaign duration?**

The offer is valid from **22 March to 26 March 2026**.

#### **3. What is the minimum transaction amount to avail the offer?**

The minimum transaction amount is **BDT 1,000** to qualify for the cashback.

#### **4. What is the cashback amount?**

Cardholders will receive **BDT 500 cashback per customer** during the campaign period.

#### **5. Who is eligible for this offer?**

This offer is applicable for **UCB Signature, World, and Platinum Credit Cardholders only**. Both primary and supplementary cardholders are eligible.

#### **6. Where can I avail this offer?**

The cashback offer is valid at **Star Cineplex (both online and offline)** while purchasing tickets for the movie **BONOLOTA EXPRESS**.

#### **7. How can I avail the cashback?**

Customers need to purchase **BONOLOTA EXPRESS** movie tickets at **Star Cineplex** using eligible **UCB Credit Cards**. Eligible transactions will qualify for cashback as per the campaign terms.

#### **8. How many times can I avail the offer?**

The maximum cashback per customer is **BDT 500 during the campaign period**, regardless of the number of transactions.

#### **9. How will supplementary card transactions be counted?**

Both primary and supplementary cardholders are eligible. Transactions made with the supplementary card will be combined with the primary card and treated as a single entity. All cashback will be credited to the **primary card account**.

#### **10. When will I receive the cashback?**

Eligible cashback will be credited to the **card account within 30 working days** after the campaign ends, as per UCB cashback processing policy.

#### **11. Who can I contact for assistance?**

For any queries or assistance, please contact **UCB 24/7 Call Center at 16419** or email **customerservice.card@ucb.com.bd**.

#### **12. Terms & Conditions**

UCB reserves the right to change, modify, or withdraw the campaign at any time without prior notice and without assigning any reason.