

FREQUENTLY ASKED QUESTIONS (FAQ)

Exclusive KIA Offer for UCB Customers

Q1. What is this offer?

UCB customers can enjoy exclusive discounts on selected KIA vehicle models.

Q2. How long is the offer valid?

The offer is valid until **September 2026**, subject to the availability of the selected vehicle models.

Q3. Who is eligible for this offer?

This offer is applicable for UCB Auto loan clients only. Customers may apply for a UCB Auto Loan, subject to the Bank's prevailing credit policy, eligibility criteria and approval process.

Q4. Which KIA models are included in the offer and discounted amount?

The following models are available under this campaign:

KIA Models	Discounted Amount
KIA Sonet (1500cc)	BDT 100,000
KIA Seltos (1500cc)	BDT 100,000
KIA Sportage 1600cc Turbo (FWD)	BDT 100,000
KIA Sportage 1600cc Turbo (AWD)	BDT 100,000
KIA Carnival Luxury 5-Seater MPV (Pre-booking Only)	BDT 500,000

* KIA Carnival Luxury (5-Seater MPV) is available only through pre-booking

Q5. Does the vehicle come with a warranty?

Yes. All vehicles are covered under KIA Bangladesh's standard warranty and after-sales service policy.

Q6. Are registration fees, taxes, insurance or other charges included in the discounted price?

No. Unless otherwise stated, registration fees, taxes, insurance premiums, and any other applicable charges are payable by the customer.

Q7. Can this offer be combined with other promotional offers?

The offer cannot be combined with any other promotion unless specifically announced by UCB and KIA Bangladesh.

Q8. What is the process of purchasing this vehicle through a UCB Auto Loan facility?

1. Select your preferred KIA model.
2. Visit any UCB Branch/Sub-Branch or contact the UCB Call Centre (16419) for Auto Loan.
3. Complete the required UCB Auto Loan and vehicle purchase formalities.

4. Upon successful processing, the discounted price will be applicable.

Q9. Does the discount guarantee loan approval?

No. The vehicle discount and loan approval are separate. Auto Loan applications are subject to UCB's standard credit assessment and approval.

Q10. Whom should I contact for more information?

Need help? We're here for you.

UCB Call Centre: 16419

In person: Visit your nearest UCB Branch or Sub-Branch

Showroom: Visit any authorized KIA Bangladesh Showroom