

UCB TREAT HOUR- CASHBACK OFFER ON ICE-CREAM

Frequently Asked Questions (FAQ)

1. What is the offer?

Enjoy **50% Cashback up to BDT 150** on ice-cream Purchase from selected partners with minimum order value BDT 300, using eligible UCB Credit Cards.

2. Who is eligible?

All UCB Platinum, Business, Signature and World Credit Cardholders are eligible for this offer.

3. What is the offer validity?

The offer is valid on **30 October 2025 (Thursday) from 5:00 PM to 7:00 PM.**

4. Which merchants are participating?

NAME	ADDRESS
 ICE-CREAM LAB "THE FRESHEST ICE CREAM YOU'LL EVER HAVE"	- SE(C)-2, 2nd Floor, Road#138, Gulshan Avenue, Gulshan, Dhaka 2A, 1st Floor, Gulshan North Avenue, Gulshan-2, Dhaka
 Gelatofix	- House# 23-26, Road# 90-91, Gulshan Centre Point, Gulshan-2, Dhaka - Plot-6, Road-1, Shornali Abashon, Khilkhet, Dhaka - United City, Madani Avenue, 100 Feet, Vatara, Dhaka - Plot-6, Block-Sw(1), Gulshan Avenue, Gulshan-1, Dhaka - Shop-11, Civil Aviation Plot, Dhaka-Tongi Highway, Uttara, Dhaka
 MOVENPICK	- House-23-,26, Gulshan Center Point, Unimart Building, Road-90-91, Gulshan-02 - House- 80, Level-04, Road- 8/A, Chef's Table Satmasjid Road, Dhanmondi, Dhaka

5. What is the cashback limit per cardholder?

Each eligible credit card client can enjoy the cashback **ONCE per card** during the campaign day, with a **maximum cashback of BDT 150.**

6. Where can I avail the cashback?

This offer is applicable on **POS transactions only** made at Partners outlets across Bangladesh.

7. When will I receive my cashback?

Your eligible cashback will be credited automatically to your card account within 30 business days after the end of the offer.

8. Who can I contact for assistance?

For queries, please call our 24/7 Call Center at **16419** or email at customerservice.card@ucb.com.bd

9. What is the operation policy?

UCB reserves the right to cancel or modify the offer at any time without prior notice and taking any liability.