

16419 

UNITED COMMERCIAL
BANK LIMITED



UCB PREPAID CARD



Plot-CWS (A)-1, Road No-34, Gulshan Avenue, Dhaka-1212
Phone: +880-2-55668070 Call center: 16419
+88 09610016419 (Overseas only)

Customer's Information/গ্রাহকের তথ্য

Full Name (Capital Letter, as in NID/Passport):
পূর্ণ নাম (বড় হাতের অক্ষরে, জাতীয় পরিচয়পত্র/পাসপোর্ট অনুযায়ী)

Nationality:
জাতীয়তা

Date of Birth:
জন্ম তারিখ

Passport Number (for international card only):
পাসপোর্ট নম্বর (আন্তর্জাতিক কার্ডের জন্য)

Sex:
লিঙ্গ

Male
পুরুষ

Female
মহিলা

NID Number:
জাতীয় পরিচয়পত্র নং

Father's Name:
পিতার নাম

Mother's Name:
মাতার নাম

Spouse's Name:
পতি/পত্নীর নাম

Profession:
পেশা

Student
ছাত্র/ছাত্রী

Salaried Person
বেতনভোগী ব্যক্তি

Self Employed
স্বনির্ভর

Businessman
ব্যবসায়ী

Other
অন্যান্য

Signature of Applicant

(please specify)
(নির্ধারন করুন)

Name of the employer/educational institution:
কর্মস্থল/শিক্ষা প্রতিষ্ঠানের নাম

Present Residential Address:
বর্তমান আবাসিক ঠিকানা

Area/Police Station:
এলাকা/থানা

District/City:
জেলা/শহর

Postal Code:
পোস্টাল কোড

Permanent Address:
স্থায়ী ঠিকানা

Area/Police Station:
এলাকা/থানা

District/City:
জেলা/শহর

Postal Code:
পোস্টাল কোড

Cell Phone:
মোবাইল

Land Phone:
টেলিফোন

E-mail:
ই-মেইল

Purpose of account opening:
হিসাব খোলার উদ্দেশ্য

Product Type:
প্রোডাক্টের ধরণ

Payroll Card
পে-রোল কার্ড

Travel Card
ভ্রমণ কার্ড

GPR Card
জিপিআর কার্ড

Other
অন্যান্য

(please specify)
(নির্ধারন করুন)

Card Type:
কার্ডের ধরণ

Pre-Printed Card
প্রি-প্রিন্টেড কার্ড

Customized Card
কাস্টমাইজড কার্ড

If customized, name to be printed on card (Capital Letter, maximum 19 characters including spaces)
কাস্টমাইজড কার্ডের ক্ষেত্রে, কার্ডে নাম যেভাবে লেখা হবে (বড় হাতের অক্ষরে, সর্বোচ্চ ১৯ অক্ষর, স্পেস সহ)

Have account of any other bank? (if yes, please specify below):
অন্য কোনো ব্যাংক হিসাব আছে কি? (উত্তর হ্যাঁ হলে নিম্নরূপে বিবৃত করুন)

Yes
হ্যাঁ

No
না

Name of Bank and Branch:
ব্যাংক ও শাখার নাম

Account Type:
হিসাবের প্রকৃতি

Saving Account
সঞ্চয়ী হিসাব

Loan Account
লোন হিসাব

Source of money (specify specifications and details):
অর্থের উৎস (সুনির্দিষ্ট ও বিস্তারিত উল্লেখ করুন)

Name of nominated person for emergency contact:
জরুরী প্রয়োজনে যোগাযোগের জন্য মনোনীত ব্যক্তির নাম

Address:
ঠিকানা

Relationship with Applicant:
আবেদনকারীর সাথে সম্পর্ক

Cell Phone:
মোবাইল

E-mail:
ই-মেইল

Credit Card Information (if any):
ক্রেডিট কার্ড সংক্রান্ত তথ্য (যদি থাকে)

Yes
হ্যাঁ

No
না

Card Number:
কার্ডের নম্বর

Name of provider organization/bank:
প্রদানকারী প্রতিষ্ঠান/ব্যাংকের নাম

Nominee's Information/নমিনীর তথ্য:

Name of Nominee (as in NID/Passport):
নমিনীর নাম (জাতীয় পরিচয়পত্র/পাসপোর্ট অনুযায়ী)

Relationship with Applicant:
আবেদনকারীর সাথে সম্পর্ক

Date of Birth of Nominee:
নমিনীর জন্ম তারিখ

ID Type:
আইডি'র ধরণ

Passport
পাসপোর্ট

National ID
জাতীয় পরিচয়পত্র

Other Photo ID
অন্যান্য ফটো আইডি

Driving License
ড্রাইভিং লাইসেন্স

ID Number:
আইডি নম্বর

Date:
তারিখ

Customer's Signature
গ্রাহকের স্বাক্ষর

UCB Prepaid Card KYC (Know Your Customer) Form

Date:

Full Name: (as in NID/Passport)

Father's Name:

Mother's Name:

Spouse's Name: (if applicable)

Permanent Address:

Present Residential Address:

Cell Phone: E-mail:

ID Type: Passport NID Other Photo ID Driving License ID Number:

If ID type is passport: Issue Date: Expiry Date:

Photocopy of above mentioned ID obtained: Yes

TIN (if any): Date of Birth:

Profession:

Name of Present Organization/Institution:

Address of Organization:

Academic Qualification:

Source of Fund: Own Income Guardians/Parents Scholarship Others (please specify)

Guardian/Parent's Occupation:

Organization Name & Address:

Product Type: Payroll Card Travel Card GPR Card Other (please specify)

Purpose of card usage:

How the account was opened? Branch Direct Sales Agent

Name of Account Opening Officer & Employee ID:

Does the customer have any Credit Card with UCB? Yes No

Does the customer have any other account with UCB? Yes No

If yes, please mention the A/C No.

Signature and Seal of CSM/RM/DST

Signature and Seal of BM/SSM/SM

Bank Use Only

Branch Name: Branch Code:

Client ID: Card Number:

CSO/RM Code: Transaction ID:

CSO/RM Signature: _____

Teller

Authorized

Cards Operations Use Only

Input By: _____

Input Date: _____

Checked By: _____

Declaration

- I hereby apply for purchasing an UCB Prepaid Card (Card).
- I accept that UCB is entitled to accept or reject this application without assigning any reason.
- I hereby authorize UCB to verify any information from whatever sources it may consider appropriate.
- I shall not disclose the Personal Identification Number (PIN) to anyone other than the Card User and will inform the Card User the actual value loaded on the Card.
- I confirm that the fund used to purchase this Card is legally sourced and the Card will not be used for purposes that are not permitted under the laws of Bangladesh.
- I shall pay the relevant fees/charges for issuing and maintaining the Card.
- I shall deliver the Card and Personal Identification Number (PIN) to the card user at my sole responsibility.
- I confirm that the information provided in this application form is true and correct to the best of my knowledge and belief and acknowledge that I may be held responsible if the same is found to be false or misleading

Customer's Signature _____

Date _____

UCB Prepaid Card Terms & Conditions

1. a) 'The UCB Prepaid Card' will be known as valid UCB Prepaid Card issued to applicants to avail services related to drawing cash from ATMs and/or to purchase from merchants with electronic Point of Sale (POS) terminal displaying respective payment networks logo.
b) The necessary Personal Identification Number (PIN) for the Prepaid Card will be provided by UCB or can be generated by IVR.
c) 'Merchant Establishment' means the authorized establishment within which the authorized member of respective payment networks has entered into agreement for honoring the 'UCB Prepaid Card' upon proper presentation.
d) The recipient of the Card will be known as the Cardholder and he/she will be the user of the Card.
e) 'Card Account' means the account which is maintained by UCB in the name of the Cardholder. Unless written complaints are made within thirty days of supposed errors and/or omissions, the entries made by UCB respect of the Card Account will be valid, genuine and final.
2. a) UCB Prepaid Card will undoubtedly be the property of UCB at all times.
b) The Card is not transferable by the user.
c) Upon receipt of the Card, the recipient will put his/her signature on the designated space on the reverse side of the Card.
d) If the information provided to UCB during the initial application for the Card is falsified, UCB unconditionally reserves the right to seize/cancel the Card.
e) In the event that UCB instructs the Cardholder to furnish his/her up-to-date financial details, the Cardholder shall be obliged to do so unconditionally.
f) When the validity of the UCB Prepaid Card becomes null and void due to cancellation by UCB, the Cardholder shall be obliged to return the Card to the Cards Division of UCB within seven working days of the date of receiving notice of such cancellation.
g) UCB reserves the right to renew the membership entirely at its own discretion and can refuse the same without assigning any reason whatsoever.
h) UCB reserves the right to discontinue in providing the services that is associated with the logo of respective payment network logo.
i) Any attempt to use the Card even after the notice of cancellation or withdrawal of facilities will be treated as fraudulent activity. UCB reserves the right to bring legal action(s) against any such individual user.
j) Unless renewed, this agreement and the Card that is issued under this agreement will expire on the expiry date that is mentioned on the front side of the Card.
3. a) If the Card is lost or stolen, the Cardholder on his/her own initiative should immediately inform UCB by calling 24X7 Call Center or in person.
b) Any such cost that might be incurred before communicating the loss through electronic or print media or through some other means, would be borne by the Cardholder.
c) Issuance fee for duplicate Card may be charged by UCB. Duplicate Card may be issued only after UCB is fully satisfied with all the necessary formalities and security issues.
4. a) Subject to proper presentation of the Card to Merchant Establishments and proper functioning of technical parameters, the Card will be honored.
b) In the event that any Merchant Establishment fails to honor the Card, UCB will not be held liable in any manner whatsoever.
c) UCB in no way will be responsible for any defective merchandise purchased or services availed by the Cardholder from any Merchant Establishment. It is solely the Cardholder's responsibility to resolve any dispute with the Merchant Establishments or realize claims, if any, from the Merchant Establishment. Under no circumstances UCB will be involved in this process. However, it is the Cardholder's responsibility to pay all dues for using the Card.
d) In the event of air ticket purchases, separate debit and credit transactions will take place. The Cardholder must pay the charges incurred during the purchasing of the air ticket even if the ticket is subsequently cancelled. After deducting the service charges and ticketing cancellation fee, charged by the ticketing agency, UCB may refund the rest amount.
e) Any charge slip that has the signature of the Cardholder will be the final proof of the charges recorded therein as incurred by none other than the Cardholder himself/herself.
f) UCB will not provide any charge slip to the Cardholder. It is the sole responsibility of the cardholder to collect the Cardholder's copy of charge slip from the merchant establishment after any such transactions.
g) The Cardholder is hereby requested to patiently co-operate in case the Merchant Establishment needs more time to get authorization from UCB. These added security measures are taken to safe guard the interests of the valued Cardholders.
h) Service Charges may be charged for cash withdrawal and other services.
i) Cardholders will be allowed to reload as funds from legal source of income.
j) Cardholders will be allowed to use UCB Prepaid Card outside of Bangladesh upon doing necessary endorsement into passport.
5. a) All fees and charges that may be incurred according to schedule of charges from the use of the Card will be debited from the Card Account.
b) UCB may charge the Cardholder for any special service that may be offered to the Cardholder from time to time.
c) Any fee such as Joining fee or Reloaded fee that has already been cleared, may not be claimed for reimbursement.
d) UCB will not provide any statement on Card Account. However, the Cardholder may collect the same by paying applicable charges.
6. a) The Terms and Conditions, fees and charges and all other information regarding the usage of the UCB Prepaid Card are subject to change without any prior notice to the Cardholder at the sole discretion of UCB.
b) All disputes are subject to exclusive jurisdiction of courts Bangladesh.
c) In case of any event of Force Majeure such as an act of God, war, riot, civil disturbance, changes in the prevailing law etc. upon which UCB has no control and, which makes it impossible for UCB to abide by this agreement, UCB reserves the right to terminate this agreement prior to its expiry without assigning any reason whatsoever and without any liability.
7. a) It is the sole responsibility of the Cardholder to safe-keep the Card and also not to disclose the Personal Identification Number (PIN) of the Card to others. UCB shall not be held liable for any misuse of the Card.
b) The Cardholder should keep secured the information, balance, expiry date, mother's name, date of birth etc., that are related to the security of the Card.
8. No interest or profit will be credited to the Cardholder's Account with respect to the available balance on his/her Card Account.
9. The Cardholder shall be solely responsible for all transactions made by the use of the Card and undertakes to indemnify UCB against all claims, actions, proceedings, damages, costs and expenses incurred or sustained by UCB in connection with issuance or use of the Card.
I have read and understood the above mentioned terms and conditions and unconditionally agree to abide by the same.

Customer's Signature _____

Date _____