

Frequently Asked Question (FAQ)

10% discount on base air fare at NOVOAIR Website & App

Q. What is the offer?

A. 10% discount on base air fare of domestic and International economy & businesses class tickets purchase from NOVOAIR website and mobile app.

Q. Is the offer applicable for total air fare?

A. No, 10% discount offer only applicable for base air fare.

Q. Is the offer applicable for both online & offline purchase?

A. No, offer applicable only on online purchase through website at **www.flynovair.com** or through **mobile app**.

Q. Is there any promo code to get the discount offer through website/app?

A. Yes, cardholder need to input discount promo code **"VQUCBL20"** to avail the discount offer through website/app and must be use UCB credit/debit card to purchase the ticket.

Q. Who are eligible for this offer?

A. All UCB VISA & Mastercard branded credit & debit cardholders are eligible for this discount offer.

Q. What is the validity of this offer?

A. This discount offer start from **25th June 2020** and will continue till **24th September 2020** to purchase air tickets.

Q. Is there any travel validity of this offer?

A. No, cardholder can purchase air tickets for any future date as per NOVOAIR policy.

Q. Is this offer applicable on promotional/discounted fare?

A. No, the above discount is not applicable for any promotional or discounted fare.

Q. Can date change possible on discount offer?

A. Yes, date change is possible as per policy of NOVOAIR.

Q. How can a cardholder communicate with NOVOAIR?

A. Cardholder can call NOVOAIR hotline number at 13603 or visit website at www.flynovair.com.